

Hanham Community Centre

WELCOME SHEET - PLEASE READ

Thank for choosing our community centre for your function or event. We hope we can meet your expectations and make this a very successful event. This Welcome Sheet is a reminder of some of the key Terms and Conditions that you agreed to when you booked your functions – and we would like to just refresh your memory of them, so you have a great function and do so safely and within the legal rules under which we operate – and thereby help to safeguard your compliance bond.

Some Do's

- Do keep the Fire Exits and gangways clear at all times (including adjacent corridors)
- Do decorate the suite, but please don't use adhesive tape on the wallpaper.
- Do remove all decorations after your function, including drawing pins and sticky tac.
- Do rearrange the room to meet your needs; but do so in agreement with the duty manager.
- Do ensure any electrical appliances brought onto the premises are suitably (PAT) tested – including Disco equipment.
- Do ask your guests to leave the premises quietly as to not disturb our neighbours.
- Do ask if you need any guidance or help.

- Do ensure all cold foods are placed in fridges when setting up your function. Cold food MUST NOT be above 8C for longer than 4hrs (from the time it is made).
- Do ensure you have appointed a minimum of two competent attendants and they have introduced themselves to our duty manager.
- Do bag all litter and rubbish after your function and leave the room tidy.
- Do familiarise yourself and attendants with the Fire Exits and emergency procedures.
- Do ensure the noise level is controlled and does not exceed the legal limits (if in doubt ask at the bar).

Some Don'ts

- Don't use any real candles or naked flames unless you have prior authorisation.
- Don't bring any drinks into the centre (including soft drinks) without a prior agreement from the centre when booking.
- Don't use any decorations that are combustible; and please do not place decorations near lighting or heating appliances.
- Don't leave any items on the premises after your event (inc discos) without prior authorisation.

- Don't leave any cold foods displayed (above 8C) for longer than 4hrs – use the fridges provided.
- Don't leave any hot food displayed (below 63C) for more than 2hrs.
- Don't wedge open Fire Doors.
- Don't use any pyrotechnics without prior authorisation.
- Don't bring animals (except guide dogs) on to the premises without prior authorisation.
- and for the Elbrow Suite and Lounge Bar Only
- Don't place buffet tables on the carpeted areas of these rooms.

We recommend all hirers read ALL the terms and conditions of hire (available from the office or on the website) – ignorance of these is no defence of non compliance.

All authorisations referred to herein must be obtained in writing at least 7 days prior to your function or event – authorisation cannot be granted by the duty manager.

(Please return this Welcome Sheet to the Duty Manager – Thank you)